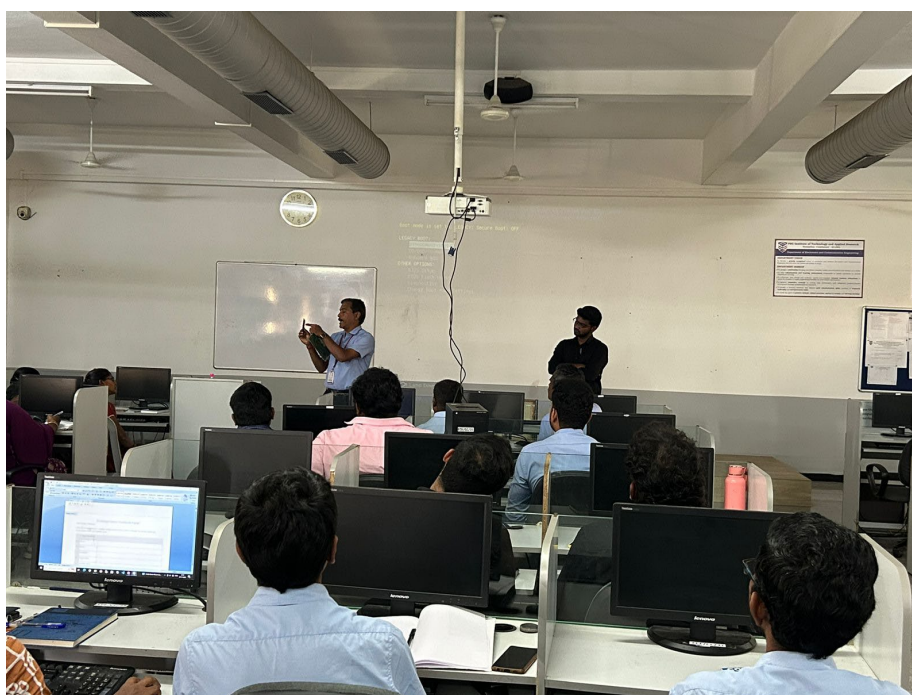
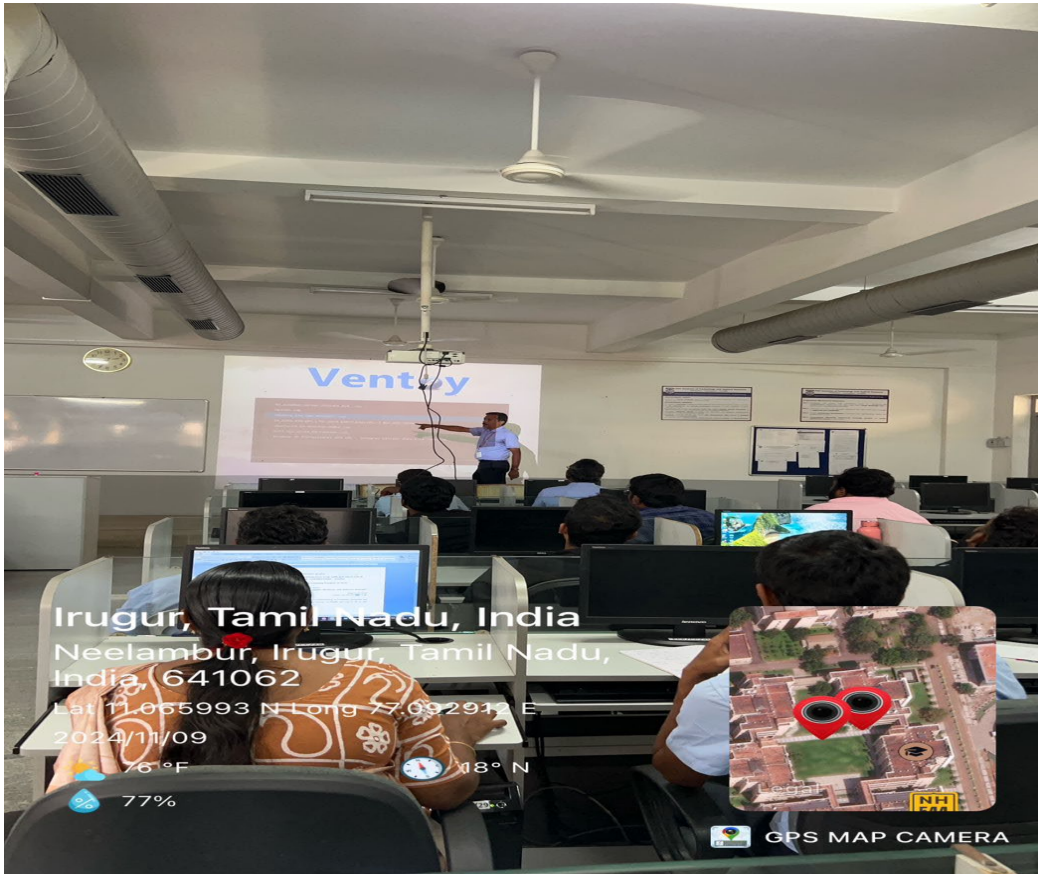


<b>Event title</b>	One day Workshop on “Troubleshooting of Computer Hardware and Software Network”
<b>Event Category</b>	Teaching-Learning Practices
<b>Date and Duration</b>	09.11.2024 (Saturday) – Full Day
<b>Department</b>	College Event
<b>CTLTP Coordinators</b>	Dr Chitra V, Associate Professor, Mathematics Dr Jothibasu M, Assistant Professor (Sl.Gr), ECE Department
<b>Chief Guest/ Experts</b>	<ul style="list-style-type: none"> <li>• <b>Mr. Balasubramaniam K</b> System Administrator / PSGiTech</li> <li>• <b>Mr. Gopi Velu</b>, NMC Assistant / PSGiTech</li> </ul>
<b>No. of Participants</b>	25

The **Centre for Teaching Learning Practices (CTLTP)** organized a workshop titled "**Troubleshooting of Computer Hardware and Software Network**" aimed at enhancing the technical skills of supporting staff in managing common computer hardware and network issues. The event took place at the E4-Block Computer Center Lab, with around 25 staff members benefiting from the program. The workshop began with a prayer song, followed by a welcome address from **Dr. M. Jothibas, AP/ECE and CTLTP Coordinator**. He emphasized the importance of acquiring knowledge and skills in computer hardware and software and introduced the resource persons for the session.

The workshop was led by **Mr. Balasubramaniam K, the System Administrator, and Mr. Gopi, Velu, NMC Assistant**. They provided a comprehensive overview of essential hardware components, their functions, and common troubleshooting techniques. The trainers also covered practical network troubleshooting methods, equipping the staff with tools to identify and resolve common connectivity issues. Participants engaged in hands-on exercises, applying the learned techniques in an interactive manner. Feedback from the participants highlighted the session as both informative and practical, with staff members gaining valuable skills to address day-to-day technical challenges. The workshop successfully met its objective of empowering staff with essential troubleshooting abilities. The formal vote of thanks was delivered by **Dr. V. Chitra, ASP/Maths and CTLTP Coordinator**.





**Mr. Balasubramaniam K, System Administrator, and Mr. Gopi Velu, NMC Assistant, conducting an informative session for participants, demonstrating hardware and network troubleshooting techniques**